Q3S(1080P)/Q3(720P) User Manual



We keep improving the app, if the app interface is not accordance with the instructions,

www.wansview.com

# HD Wireless IP Camera Q3S(1080P)/Q3(720P)

### Connect Phone with 2.4G WiFi

Connect your mobile phone with 2.4G WiFi. (5G is not supported for the camera)If you are using a dual band router, make sure your 2.4G WiFi name is different from your 5G one.



# HD Wireless IP Camera Q3S(1080P)/Q3(720P)

# Method 1: Add camera via WiFi mode

and tap 🕀 to add camera

1.Select [Add IP Camera],

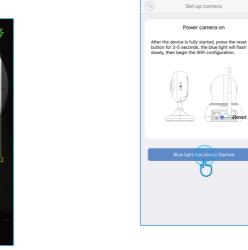




# 3.Scan the QR code on the







### HD Wireless IP Camera Q3S(1080P)/Q3(720P) 5.Name the camera, then 6.Input your WiFi password and click on[Connect to

WiFi name 2.4Gwansview



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Go to the App Store or Google Play to search and download "Wansview" APP to your

Download the App (Android and iOS)

What's in the box?

· An Installation Guide

· Mounting Accessories

4.Hold "Reset" button about

3-5 seconds until you see

the blue light is on

A Power Adapter

A Network Cable

A Camera(include Antenna)

supported device .Or scan the QR code below to get the app.

### HD Wireless IP Camera Q3S(1080P)/Q3(720P) 7.Use the camera to Scan 8. When the camera receives 9. You should see it says the QR Code, Click on [Blue WiFi signal, it will sound 2



light has quickly flashed]

IR light

- Red light is blinking slowly

- Blue light is blinking quickly

Red light is blinking quickly

Blue light goes off

-0- Red and blue lights are blinking slowly



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🛮 🚺 🔵 Status LED 🙀 🔆 Solid Light 🔆 🄆 Blinking Slowly 🎉 🔅 Blinking Quickly

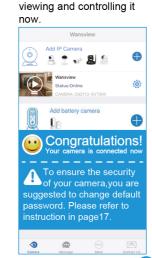
- Blue and red lights are solid and steady The device is connected to the wifi

Power up and activating

The device is ready to connect

The device failed to connect to the wifi

The device is receiving the wifi signal or connecting to the wifi



**Wanshiew** 

online. Congratulations!

Your camera is all set up.

Click on the image to enjoy

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Tips: You can relocate it to where you want after it is all set up. You just unplug it and move it

to the new location and plug it in, the camera will connect to your WiFi automatically, no need

to set it up again.But please make sure the new location will not be far from your router.

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Please make sure the camera is in the same room, close to the router, before performing the

setup. Then, using the included power supply, connect to Power.

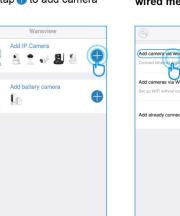
Power adapter

### Method 2: Add camera Via Wired Method

1.Select[Add IP Camera] 2.Select[Add Cameras via and tap 🕕 to add camera

Power on Camera

(not included)







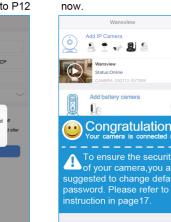
Your smart device

# HD Wireless IP Camera Q3S(1080P)/Q3(720P)

### 4.Scan the QR code on the bottom of the camera.



5.Name the camera, then 6.You should see it says [Next], Connect Success online. Congratulations! will appear, you could tap Your camera is all set up. Click on the image to enjoy viewing and controlling it





WiFi Setting

8. Select your home 2.4G

HD Wireless IP Camera Q3S(1080P)/Q3(720P)



### 9. Input WiFi password correctly, then [Next].





### 10. Set WiFi success appear, please tap [OK]. And you could unplug the

network cable.

11. You should see it says online. Congratulations! Your camera is all set up. Click on the image to enjoy viewing and controlling it now.



# HD Wireless IP Camera Q3S(1080P)/Q3(720P)



Menu 🐗 IR ON IR OFF Horizontal

 Vertical Mirror Flip × Exit

Snapshot to phone Contrast Record video to phone \* Brightness ◀ ¥ Listen on/off Restore to default 1080P 1080P/480P Talk on/off

### How to connect the camera to the second Phone?

Wansview camera supports 4 devices to view the same camera at the same time. After you use one phone to get your camera connected to your WiFi and you can view the live

HD Wireless IP Camera Q3S(1080P)/Q3(720P)

video from your first phone. If you would like to add your camera to the second phone, please follow the below steps:

1: Download the Wansview App to the second phone

2: Launch the Wansview app, and tap "and select "Add already connected network camera".



# HD Wireless IP Camera Q3S(1080P)/Q3(720P)

# User can use the below ways to add the camera:

1) Lan Search If the mobile device and the camera are in the same WiFi network, user can use "Lan Search" to search the connected camera.

# 2) Scan QR code

If camera is on your hand , you can tap  $mathbb{m}$  to scan the Camera's QR code to get the camera

3) Manually input camera information Camera's DID can be found from the camera's sticker or Wansview app

default Username/Password is admin/123456; Name can be any information. Attention: Please remember to give your camera a name, and input your Password. Click

# Change password and add another user

on ogo back to home to start to view & control.

When the camera is "online", click on "\$\ointigon" to access "Advanced Setting", Under the User Setting/Management, user can change the default username(admin) and password (123456), or create another user account with certain access rights, such as an Operator or Viewer account for other person to view the camera.



# HD Wireless IP Camera Q3S(1080P)/Q3(720P)

### 4. How to restore to factory default Push down the "Reset" button around 15-20 seconds until the red light flashes quickly and you will hear a beep, then the camera will be back to factory default. After restore, please set



5. I want to add the camera to other software/app, which URL should I use? RTSP Stream: rtsp://IP:rtsp port /live/ch0 (default RTSP port: 554) MJEPG Stream: http://ip:port/mjpeg/stream.cgi?chn=0 Snapshot: ip:port/mjpeg/snap.cgi?chn=0

# HD Wireless IP Camera Q3S(1080P)/Q3(720P)

password, then tap

(S) Camera settings		9	User set	ting	$\oplus$	(5)	Edit User	
Wi-Fi setting	>	▼ Administ	rator			User nam	e admin	Ţ
User setting	>	admin			>	Password	·····	3-,-
THE THE STATE OF T		▼ Operator				Role:	<ul><li>Administrator</li></ul>	
Time_setting	>	▼ Viewer					Operator	
SD/TF card schedule recording	>						O Viewer	
Misc setting	>							
Maintenance	>							
About camera	>							

HD Wireless IP Camera Q3S(1080P)/Q3(720P)

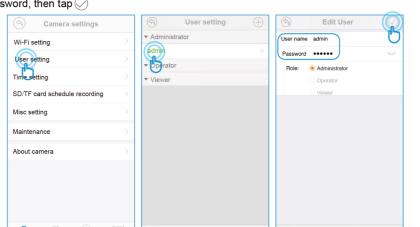
6. Why can't I access the camera remotely with Wansview App when I am outside?

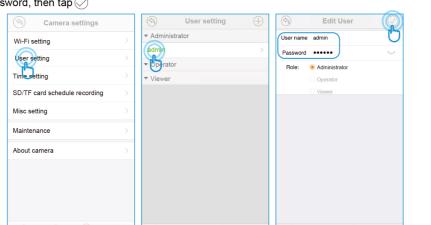
If your phone is using cellular data, please check if Wansiew App has the permission of

Connect your phone to home WiFi---go to Wireless setting of your phone, you can know router's IP address---input the IP address to browser on your phone---input router's username and password then you can log in your router---find option "Firewall"---you can turn it off. Or you can access your home router on your computer, the link for your reference :

If your phone is on other available WiFi network, you still can't access the camera remotely, the problem might be the firewall of your home router which blocks outside network to access the camera. Please follow below instruction to turn router's firewall off to allow outside network

# Change Username and password





cellular data usage on your phone or not.

? https://www.wikihow.com/Access-a-Router

to access the camera:

Tap User Setting, and choose Administrator>Admin, user can change the user name and



# Add another user account

On User Setting, tap 

to add user, manually add the user name and password, then choose

HD Wireless IP Camera Q3S(1080P)/Q3(720P)

the Role(Operator or Viewer). Administrator: Full access rights Operator: Can operate on the camera live video screen, but not access to other settings like

Alarm setting, Advanced Setting etc. Viewer: only can view camera, no more operations on the camera video screen.

(Sq) Camera settings	(3)	User setting		9	Add Use	er .
Wi-Fi setting	▼ Administra	ator	75	User name	Input user name	
User setting	admin		3	Password	Input password	
	▼ Operator			Role:	Administrator	
Time selting	▼ Viewer				Operator	
SD/TF card schedule recording	>				Viewer	
Misc setting	>					
Maintenance	>					
About camera	>					

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# **Trouble Shooting Frequently Asked Questions**

1. If you have several cameras, please follow the below steps to use Multi-view

Tap More on the Menu, then choose Multi-View





# HD Wireless IP Camera Q3S(1080P)/Q3(720P)

### 2. How do I change my video stream resolution? Click on the icon **480P** to change the resolution.

# 3: Night vision doesn't work

# If the night vision stops working, please turn on the IR light as below

